



West Auckland's

# RE: MAKER SPACE

by The RE-CREATORS 

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## **Fees**

Your first visit to RE: MAKER SPACE is free to meet the team and explore our equipment. You can also access a multitude of courses through [The ReCreators](#)

Membership fees can be paid monthly. If you would like to pay quarterly or yearly - please email [ger@therecreators.co.nz](mailto:ger@therecreators.co.nz). To maintain membership, you are required to pay your membership fees by the due date of your billing period. Failure to do so may result in the cancellation of your membership. If you have any problems paying for your membership please let us know in advance.

We also offer discounted rates to enable more equitable access to our community. To be eligible for our discounted concession rates, you must prove that you're **a current full-time student or community/ gold cardholder**. If you stop meeting these requirements, please notify us as soon as possible.

Note: Unless required by law, we do not refund payment processing fees. All payments made online incur a 2% fee (that we include in the price).

### **Maker Individual \$29 mth**

- For those who have small home projects and want to connect with like minded community

### **Casual Maker \$20 per session**

- One day use for a project (book machines in advance)

### **Maker Student/ Community Services/ Gold Card \$20 mth**

- Limited commercial use
- Must be currently studying full time, have charitable status or proof of positive impact business model

### **Maker Business \$49 mth**

- Limited commercial use but agreeing usage up front around machine and space bookings.

## Tool Usage Fees

Some tools may incur usage fees to cover maintenance costs and consumables usage. Most tools are included in your membership, but please check with us to avoid any surprises.

Here is a list of tools with usage fees:

- Industrial Sewing Machine \$10/hr BYO material
- Industrial Overlocker Machine

## Refund/Cancellation Policy

This refund policy does not override or exclude your rights under the Consumer Guarantee Act. If goods and services you purchase from the Re:Maker Space are faulty or not fit for purpose, you may be entitled to a refund under the Consumer Guarantee Act.

If you wish to cancel your membership, you can do so by emailing [westauckland@remakerspace.nz](mailto:westauckland@remakerspace.nz). We do not have any mandatory notice periods for cancellation. Your membership will be automatically terminated at the end of your current billing cycle after you request cancellation. We do not give refunds for unused membership part way through a billing cycle.

All materials and tool usage charges are not refundable outside of exceptional circumstances or where required under the Consumer Guarantee Act.

## Storage at West Auckland's Re: MAKER SPACE

Due to the limited space available on-site, there is no general storage of personal belongings or member projects permitted.

Anything that is left on site unattended, is done so at your own risk. If you choose to leave anything on-site under this policy, you must label it with your name and mobile number. The RE: MAKER SPACE takes no responsibility for anything that may happen to your belongings or personal projects.

Any personal belongings or member projects found to be in breach of this policy may be disposed of after 7 days of being in breach. However, a good faith effort to contact the owner must be made before belongings can be disposed of.

## **Guests**

Outside of our publicly advertised events, access is only available to paid up members and their guests. If you're a member wanting to bring a guest along, you must follow these rules:

- No more than 2 people are allowed to accompany you as a guest.
- Guests are not allowed to use yellow or red tools.
- Guests under 18 are not allowed to use any tools.
- You and your guest(s) must be working on the same project - i.e. one project per membership.
- Guests may be asked to leave if West Auckland RE: MAKER SPACE is at capacity, or if they cause a nuisance.
- Guests are not permitted to work on commercial projects. All individuals working on commercial projects must have their own membership (but it's fine to bring a co-worker if they're just watching).

## **Hazardous Materials**

Members are asked to be mindful of the materials they bring onsite and whether any hazardous materials are included such as lead paint or asbestos. It is our policy that wood with lead paint is stripped off site before being brought to the RE: MAKER SPACE.

## **Parking Policy**

The RE: MAKER SPACE has three assigned parking spaces which are prioritised for employees and then members. There is plenty of free on street parking available.

The RE: MAKER SPACE takes absolutely no responsibility for any damage or loss that occurs as a result of you using our parking spaces. Parking is done at your own risk.

## **Restrictions**

- Parking is on a first come first served basis unless employees need the spaces for work purposes.
- Members are entitled to park on site for up to 4 hours total per day, across all parking spaces.
- Whilst your car is parked in one of our parking spaces, you must remain physically on site at the RE: MAKER SPACE.
- The RE: MAKER SPACE has the right to ask you to move your vehicle off site for any reason (including if you have a booking).

**Breach of these conditions**

If you breach any of these conditions, your vehicle will be towed away and removed from the site. You will be required to pay the towing fee directly to the tow company to release your vehicle. If your vehicle is towed you can call us on 021626367 for details on how to collect it.